



**“Building Partnerships, One Relationship at a Time...”**

**Emcees: Janice McClain, CMP  
and  
Rick Weaver, CMP, Lifeteacher.com**

**Wednesday, April 12, 2006**

- |                  |  |
|------------------|--|
| 7:30-8:15 a.m.   | Registration Open  |
| 7:30-8:15 a.m.   | Buffet Breakfast   |
| 8:15-9:30 a.m.   | Opening Session<br><b>“Open for Business.... Life after Hurricane Katrina”</b> ,<br>Kathleen “Kitty” Ratcliffe, Executive Vice<br>President, New Orleans Metropolitan<br>Convention & Visitors Bureau, Inc.  |
| 9:30-10:30 a.m.  | Break in Exhibit Hall  |
| 10:30-11:45 a.m. | Breakout Sessions<br><br><b>“Are You Ever Prepared for a Crisis?”</b><br>Kathleen “Kitty” Ratcliffe, Executive Vice<br>President, New Orleans Metropolitan<br>Convention & Visitors Bureau, Inc.<br><br><b>“Diversity in America: the Growing Impact<br/>on Work, Organization and Consumers”</b> ,<br>Kelley McDonald<br><br><b>“Speaking the Same Language: The Art of<br/>Negotiation”</b> , Mary Redmond, President,<br>Independent Lease Review, Inc. |
| 12:00-1:00 p.m.  | Lunch, “Building Partnerships...one table at a<br>time.”   |
| 1:00-3:00 p.m.   | Marketplace for Planners   |
| 1:00-3:00 p.m.   | Supplier Session,<br><b>“Building Effective Partnerships”</b> Todd<br>Long, Tucker Leadership Lab (William Jewel<br>College)   |
| 3:00-4:00 p.m.   | Break in Exhibit Hall  |

4:00-5:30 p.m.

Reception, "Building Partnerships one Lego at a time..." with Eric Harshbarger

**Thursday, April 13, 2006**

7:30-8:30 a.m.

Plated Breakfast,  
**"Dining and Business Etiquette"**, Colleen Rickenbacher, CMP, CSEP  
(An interactive session)

8:45-10:00 a.m.

Breakout Sessions

**"Be on Your Best Behavior"**, Colleen Rickenbacher, CMP, CSEP

**"Planning for International Meeting Success, Right Here at Home"**, Linda Jacobson, President, Global Vision Strategies

**"Improving Team Dynamics"**, Rich Delaney, President, 20/20 Marketing

10:00-11:00 a.m.

Break in Exhibit Hall

11:15-12:30 p.m.

Breakout Sessions

**"Let's Have Dinner-What Venues and Planners Really Want to Say To Each Other"**, Panel

**"Diversity in the Workforce, from Cultural to Gender and Everything In Between"**, Linda Jacobson, President, Global Vision Strategies

**"Pack your Bags"**, Maryls Arnold, President, ImageSpecialist

12:30-2:30 p.m.

Lunch and Closing Session  
**"Relationship Currency"**, David Nour