

WEDNESDAY, APRIL 7, 2004

8:30 am – 10:15 am	Breakfast/Opening Session Flight 902 - I Love My Job!
10:15 am – 10:30 am	Break/Exhibits Open
10:30 am – 11:45 am	Concurrent Sessions Flight 120 - Meeting Planning 101 - Part 1 Flight 487 - Lead to Success Flight 774 - “The Experience Economy”
11:45 am – 12:30 pm	Exhibits Open/Networking Opportunities
12:30 pm – 1:45 pm	Lunch
1:45 pm – 3:30 pm	Flight 962 - Marketplace
1:45 pm – 3:30 pm	Flight 597 - Building Business Rapport
3:30 pm – 3:45 pm	Break/Exhibits Open
3:45 pm – 4:45 pm	Concurrent Sessions Flight 124 - Meeting Planning 101 – Part 2 Flight 482 – Crisis Management Panel Discussion Flight 571 – Flying into “El Futuro” (the future) – Reaching the Hispanic culture today and mañana
4:45 pm – 5:00 pm	Break/Exhibits Open
5:00 pm – 6:00 pm	General Session Flight 972 - Do What the Competition is Not Willing to Do
6:00 pm – 8:30 pm	A First-Class Reception Flight 946 – “Coffee, Tea or...Marriott”

THURSDAY, APRIL 8, 2004

7:30 am – 8:45 am	Continental Breakfast/Exhibits Open
8:45 am – 11:45 am	Flight 781 - Strategic Planning Workshop
8:45 am – 10:00 am	Concurrent Sessions Flight 121 - Pack Your Bags Flight 417 - Upstarts to Old Farts – Managing a Multi-Age Workplace
10:00 am – 10:30 am	Break/Exhibits Open
10:30 am – 11:45 am	Concurrent Sessions Flight 182 - The Balancing Act Flight 484 - Passport to Understanding Other Cultures
11:45 am – 12:15 pm	Break/Exhibits Open
12:15 pm – 2:45 pm	Lunch/Closing Session Flight 949 - Take a Step Beyond